

REVIEW OF INTERNAL AUDIT

APPENDIX A

Performance Measure	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17 to date
Levels of satisfaction from feedback questionnaires	84% (48 questionnaires returned)	84% (13 questionnaires returned)	81.3%	81.8%	82.3%	87%	88%
Audits completed in year compared to revised plan (all at least at final draft stage)	99% (101 out of 102)	95% (72 out of 76)	87% (73 out of 84)	94% (73 out of 78)	92% (65 out of 71)	85% (74 out of 87)	93% (87 out of 94)
Key Control Audits completed in year compared with plan (all at least at final draft stage)	100% (7 out of 7)	100% (17 out of 17)	100% (10 out of 10)	100% (9 out of 9)	117% (7 against 6 planned)	100% (6 against 6 planned)	100% (4 against 4 planned) Less key control audits reviewed annually in line with risk based strategy now carried out on a cyclical basis
Total completed audits and reviews	101	72	83 Planned – 84 Completed to Report – (11 in progress)	81 Planned – 78 (plus 47 Individual School Report) will be completed to Final Report – (5 in progress)	71 Planned - 76 (including 38 individual School Reports) will be completed to Final Report (11 drafting or	87 revised Plan (including 29 individual School Reports) completed to Draft or Final Report (13 in	94 revised Plan (including 39 individual School Reports) completed to Draft or Final Report (7 in

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					in progress)	progress)	progress)
Cost of audit service to SCC	£517,640	£459,080	£415,160	£415,160	£415,160	£373,644	£373,644
Number of actions for improvements agreed by Managers		240	265	357	206	407 to date	429 to date
Value for Money – average cost of audit day compared to CIPFA (benchmarking)	SWAP = £244	SWAP = £244	SWAP = £244	SWAP = £244 CIPFA Benchmark Average = £319 per day	SWAP = £244	SWAP = £244 CCAN survey – average = £278 per day (16 respondents)	SWAP = £244